

Radøy company: Can drastically cut waiting hours for hospital hours



In an article in an international medical journal, postdoctoral physician Solbjørg Makalani Myrtveit Sæther and the co-authors document the basis that the waiting time for the average patient can be cut by an entire 87 percent at a given department at Haukeland hospital. Photo: Anne Sidsel Herdlevær

By [Arthur Kleiveland](#)

January 09, 2020, at 8:44 p.m.

The Radøy company Dynaplan AS has devised a method that will reduce waiting times at Norwegian hospitals by more than 80 per cent. Three departments at Haukeland Hospital will now try out the proposal for a new organization.

- It is not a lack of resources that makes me have long waiting lists, but the way I organize the patient queues, says daily tenant in Dynaplan AS, Magne Myrtveit to NRK Hordaland.

In 2013, Dynaplan AS, which is engaged by large European companies to make them better organized, was commissioned by Health West to look at what could happen to the health queues.

Published in international medical journal

Magne Myrtveit's simulations reveal that the health queues could be sharply reduced. The results were recently published in an international medical journal in the form of [an article published](#) in the pen by Magne Myrtveit and daughter and postdoctoral solbjørg Makalani Myrtveit Sæther.

Special Counselor Torhild Heggstad and Clinic Director John-Helge Heimdal, who both work at Haukeland Hospital, are co-authors.

The article documents the basis that the waiting time for the average patient can be cut by a full 87 per cent at a given department at Haukeland Hospital.

According to Myrtveit Sæther, it is your diagnosis today that determines when you will be given an hour at the hospital.

- If you're healthy enough, you have to wait. This host is made to make room for the more urgent, she says to [NRK Hordaland](#).

The postdoctor now comes up with suggestions to take away these priorities and give patients the first free hour.



Magne Myrtveit in the Radøy company Dynaplan AS does not say there is a lack of resources which means that there are long waiting lists, but the way the patient queues are organized. Photo: Private

- No one has to wait unnecessarily

- Those in haste must go outside all queues. The point is that if everyone gets the first available hour and the queue is short, then everyone gets come on time. No one has to wait unnecessarily, says Magne Myrtveit to NRK Hordaland.

According to NRK Hordaland, three departments at Haukeland University Hospital will try out the model in 2020. Deputy Managing Director at Haukeland, Clara Gram Gjesdal says it has not been done overnight to introduce such a new system.

- This is not a quick fix. To get this project started, we need to get in touch with the queues we have today, and it required extra resources for a period to treat more patients, says Gjesdal.

Hope to see results all 2020

Ho informs NRK Hordaland that it is the rheumatology, skin and eye departments that will try out the project. Two of the departments have all started to cope with the queues.

- Today these outpatient clinics have an average waiting time of 60 days. No one is recovering from queuing, so we hope to see the results of this project already in 2020, says Deputy Managing Director Clara Gram Gjesdal.

- Nothing's helped

To Avisa Nordhordland, Magne Myrtveit says that health-Norway has strived in vain to bay the queues for more than one age. He notes that new laws from the Storting have not helped. New guidelines from the Directorate of Health have not helped. More money from the Government has not helped.

- Our research gives an explanation of why the waiting lists are so stubborn. Gjesdal is right that the queues must go down. If the hospital first goes away from current practice, extra resources can have a good and lasting effect.